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## **BKB Precision Quality Policy**

Since 1997, BKB Precision has held a quality certificate conforming to the ISO 9000 standard, and later to the ISO 9001 standard. At present, the organisation complies with ISO 9001:2015 standards.

The BKB Precision management aims to organise processes within the enterprise in such a way that we meet the requirements of the target group and stakeholders. In addition, we continually improve the organisation by initiating and carrying out improvement projects based on market developments and purchaser and/or stakeholder demands. Any changes and improvements made will be recorded and regularly evaluated for effectiveness. Through open, effective communication with employees, purchasers and other relevant stakeholders, BKB Precision strives to keep in touch with the needs and wishes of the relevant parties.

To keep its quality certificate in the long term, the BKB Precision organisation has implemented the following measures with regard to its system of management:

- To clearly document the customers' needs and expectations and to communicate them internally. This is the first step to meeting those needs and expectations.
- To provide employees with a work environment in which the work can be done as
  effectively as possible. This is achieved by furnishing them with the proper equipment and
  through establishing and implementing yearly training and education programmes, where
  necessary. Employees should also be involved in the purchasing of new equipment and the
  introduction of new working methods.
- To comply with the applicable laws and regulations by translating legal requirements into working methods and by making the appropriate equipment available.
- To select suppliers and service providers who will guarantee that the work will be done in accordance to the set requirements.
- To assess the effectiveness of the management system. It will be assessed on the management's level of engagement, its organising of audits and continuous review of progress, and its effectiveness in stimulating or initiating preventive or corrective measures.
- To strive for continuous improvement so that the organisation, working methods and services are optimized.

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De heer M. Westhuis Director / Owner